



Improving Commuting Experiences

Spreading Love and Care on Public Transport. Find out what's new!



CHAMPION IN ACTION: OUR CARING HERO

One of our most dedicated Champions, Ms Angela Ong exemplifies the spirit of our programme through her consistent presence at community engagements. During our recent deployment at Chinatown, she demonstrated what being a Caring Commuter Champion means - offering assistance with a warm smile and patient demeanor.



When she noticed a commuter struggling at the ~~ticket~~ ~~top-up~~ kiosk, Angela stepped in naturally, guiding them through the process step by step. This ~~simple~~ act of ~~kindness~~, captured in our photo, shows how small gestures can make public transport more welcoming for everyone.

"Sometimes, a little help at the right moment can change someone's day, or even their outlook on tomorrow."

Angela Ong 

Caring Commuter Champion since Aug 2021

DEDICATION THAT MAKES A DIFFERENCE

Mr Loh Wai Poon has become an invaluable member of our Caring Commuter Champion family, touching lives across Singapore with his dedication to inclusive transport. His commitment shines through in everything he does - from helping lost tourists find their way to conducting engaging bus safety talks at Active Ageing Centres.

Wai Poon's natural ability to connect with seniors has made these sessions both informative and enjoyable, ensuring our elderly commuters feel more confident and safer on their daily bus journeys.

"Being a Caring Commuter Champion is not difficult, but it can make a big difference. I hope more people will join us in creating a safer, kinder, and more inclusive transport system for everyone."

Loh Wai Poon

Caring Commuter Champion since Dec 2020

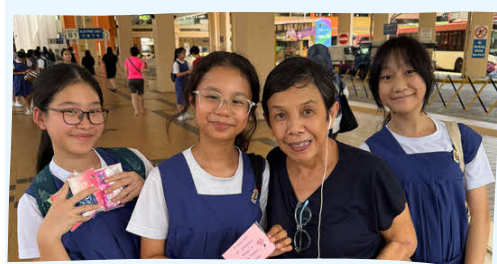


MAKING CONNECTIONS THAT MATTER

Our recent collaboration with **Dementia Singapore** brought joy to both Champions and beneficiaries alike as they embarked on a special journey to Geylang Serai Heritage Gallery. Champions shared practical tips for navigating public transport while creating meaningful connections, proving that inclusive journeys are possible with the right support.

Meanwhile, students from **CHIJ Toa Payoh** have been spreading kindness in their own creative ways - designing tissue packs with caring messages and distributing them at transport nodes. After attending LTA's assembly talk, these young advocates took their commitment further by teaching primary school students about considerate commuting, creating a ripple effect of caring that spans generations.

Regarding the assembly talk and hands-on activity, CHIJ Toa Payoh teacher Ms Genevieve said, "It helps to build confidence in the students when they go out to give the tissue packs to the public."



UPCOMING OPPORTUNITIES

Want to make a bigger impact in our commuting community? We regularly organise hands-on training sessions, volunteering activities, and engagement events for our Caring Commuter Champions.

From practical inclusivity courses to community outreach programmes, there are many ways you can put your caring skills into action and inspire others to create a more inclusive public transport environment.

Stay updated on the latest opportunities! Visit go.gov.sg/ccactivities or scan the QR code on the right to view upcoming events and register for activities that interest you. Together, let's continue building a more caring commuting culture in Singapore.



Want to make a difference too? Reach out to us at LTA-TransportForAll@lta.gov.sg.